#### The Corporation of the City of Temiskaming Shores

#### By-law No. 2019-181

#### Being a by-law to adopt a Multi-Year Accessibility Plan 2019-2023

**Whereas** under Section 8 of the Municipal Act, 2001, S.O. 2001, c.25, as amended, the powers of a municipality shall be interpreted broadly to enable it to govern its affairs as it considers appropriate and to enhance the municipality's ability to respond to municipal issues;

**And whereas** under Section 9 of the Municipal Act, 2001, S.O. 2001, c.25, as amended, a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

**And whereas** under Section 10 (1) of the Municipal Act, 2001, S.O. 2001, c.25, as amended, a single-tier municipality may provide any service or thing that the municipality considers necessary or desirable for the public;

**And whereas** Council considered Administrative Report No. CS-067-2019 at the December 3, 2019 Regular Council meeting and directed staff to prepare the necessary by-law to adopt a Multi-Year Accessibility Plan 2019-2023 for Council's consideration at the December 3, 2019 Regular Council meeting.

**Now therefore** the Council of the City of Temiskaming Shores enacts the following as a by-law:

- That Council of The Corporation of the City of Temiskaming Shores hereby adopts a Multi-Year Accessibility Plan 2019-2023, a copy of which is hereto attached as Schedule "A" forming part of this by-law;
- That the Clerk of the City of Temiskaming Shores is hereby authorized to make any minor modifications or corrections of an administrative, numerical, grammatical, semantically or descriptive nature or kind to the By-law and schedule as may be deemed necessary after the passage of this By-law, where such modifications or corrections do not alter the intent of the By-law.

Read a first, second and third time and finally passed this 3<sup>rd</sup> day of December, 2019.

Mayor – Carman Kidd

Clerk – David B. Treen



Schedule "A" to

## By-law No. 2019-181

# Multi-Year Accessibility Plan 2019-2023

## Contents

| Accessibility Plan and Policies for the City of Temiskaming Shores4  |
|--|
| 1.0 Introduction4  |
| 1.1 Definitions and Acronyms5  |
| 1.2 Statement of Commitment6   |
| 1.3 Key Contacts   |
| Organization7  |
| Local Community Services7  |
| 2.0 Plan Statement   |
| 2.1 Plan Consultation8   |
| 3.0 Temiskaming Shores Accessibility Advisory Committee8   |
| 3.1 Accessibility Advisory Committee8  |
| 3.2 Terms of Reference for TSAAC9  |
| 3.3 Accessibility Accomplishments 2014-20189   |
| 3.4 Planned Strategies and Actions for the Identifications, Removal and Prevention of Barriers<br>Temiskaming Shores 2019– 20239 |
| Education and Awareness:10   |
| Facilities:  |
| Infrastructure:12  |
| Programming:   |

#### Accessibility Plan and Policies for the City of Temiskaming Shores

The 2019-2023 Accessibility Plan outlines the policies and actions that the City of Temiskaming Shores will enact to improve opportunities for people with disabilities.

### **1.0 Introduction**

The Ontarians with Disabilities Act (ODA) was passed by the Provincial Government in December, 2001. Subsequently the Accessibility for Ontarians with Disabilities Act (AODA) was passed in June, 2005. The AODA lays the framework for the development of province-wide mandatory standards for improving accessibility in certain areas of daily life.

The purpose of these acts is to improve the opportunities for persons with disabilities and to provide for their participation in the identification, removal, and prevention of barriers to allow for their full participation in the City of Temiskaming Shores.

Under the AODA, the Provincial Government has enacted regulations, including the Integrated Accessibility Standards Regulation (IASR), to require government agencies and the broader public sector to develop standards to address accessibility in the areas of: customer service; transportation; employment; information and communications; and design of public spaces. The municipal obligations include the following:

- a) establish, implement, maintain and document a multi-year accessibility plan, which outlines the organization's strategy to prevent and remove barriers and meet its requirements under this Regulation;
- b) post the accessibility plan on their website, if any, and provide the plan in an accessible format upon request; and
- c) review and update the accessibility plan at least once every five years.

The purpose of preparing an Accessibility Plan is to:

- Report on the steps that have been taken to identify, remove and prevent barriers to persons with disabilities;
- Describe the measures in place to ensure that the municipality assesses its proposals for by-laws, policies, programs, practices, and services to determine their effect on accessibility for persons with disabilities;

- Identify the by-laws, policies, programs, practices, and services that the municipality will review in the coming year to identify barriers to persons with disabilities;
- Describe the steps that the municipality intends to take in the coming year to identify, remove, and prevent barriers to persons with disabilities.

The Accessibility Plan includes the recommendations of the Temiskaming Shores Accessibility Advisory Committee (TSAAC).

#### 1.1 Definitions and Acronyms

**AAC-** Accessibility Advisory Committee

- AODA- Accessibility for Ontarians with Disabilities Act
- City- City of Temiskaming Shores
- **IASR-** Integrated Accessibility Standards Regulation

**ODA-** Ontarians with Disabilities Act

**Service Provider-** The service provider in all Transportation Requirements refers to the contractual obligation with Stock Transportation

**TSAAC-** Temiskaming Shores Accessibility Advisory Committee

**TTY Machines-** Teletype machines which is a telecommunication device for the deaf

**WCAG-** World Wide Web Consortium Web Content Accessibility Guidelines 2.0: Set of guidelines developed to support web-based accessibility

**WSIB-** Workplace Safety and Insurance Board

### **1.2 Statement of Commitment**

The City of Temiskaming Shores is committed to treating all people in a manner that allows them to maintain their dignity and independence. The City believes in integration and equal opportunity. The City is committed to meeting the needs of people with disabilities in a timely manner and will do so by preventing and removing barriers to accessibility and meeting accessibility requirements under the Accessibility for Ontarians with Disabilities Act.

## 1.3 Key Contacts

PLAN INQUIRIES David B. Treen, Municipal Clerk Telephone: 705 672 3363 ext 4136 Email address: <u>dtreen@temiskamingshores.ca</u>

SITE PLAN AGREEMENT Jennifer Pye, City Planner Telephone: 705 672 3363 ext 4105 Email address: jpye@temiskamingshores.ca

CAPITAL FACILITIES Mitch Lafreniere, Manager of Physical Assets Telephone: 705 672 3363 ext 4113 Email address: <u>mlafreniere@temiskamingshores.ca</u>

COMMITTEE SUPPORT Shelly Zubyck, Director of Corporate Services Telephone: 705 672 3363 ext 4107 Email address: <u>szubyck@temiskamingshores.ca</u>

## **Organization**

The City of Temiskaming Shores is located on the shores of beautiful Lake Temiskaming. The City is located approximately 500 km north of the City of Toronto, 150 km north of the City of North Bay, and 250 km south of the City of Timmins. Temiskaming Shores is just 20 km from the Ontario/Quebec border, which enhances the francophone culture in the community. Rich soils in the local area and in the region have created a proud agricultural heritage for the community.

The City is now home to approximately 9,500 people and acts as the economic and service hub for many communities in the region.

#### Local Community Services

The following community services are a sample of those available to support individuals in the local community and surrounding areas:

- Timiskaming Home Support;
- Temiskaming Hospital;
- Timiskaming Health Unit;
- District of Timiskaming Social Services Administration Board;
- Canadian Mental Health Association;
- Community Living Temiskaming South;
- One Kids Place;
- Cochrane Temiskaming Resource Center;
- Northern College;
- Le Centre de santé communautaire du Témiskaming;
- Timiskaming Diabetes Clinic;
- Community Cancer Care;
- Literacy Council of South Timiskaming;
- Great Northern Family Health Team;
- Haileybury Family Health Team.
- March of Dimes
- Canadian National Institute for the Blind (CNIB)
- Area Food Banks

## 2.0 Plan Statement

This plan addresses accessibility considerations for the City of Temiskaming Shores and its requirements under the Integrated Accessibility Standards Regulation (IASR). This plan builds on prior plans developed and goals achieved. The Plan will be reviewed every five years to address future requirements under the IASR and, when available, the Built Environment improvements to public infrastructure.

The 2014-2018 plan focused on the IASR requirements and it is the intent of this plan to focus on the following pillars as we move towards eliminating barriers in our Community:

- 1) Education/Advocacy
- 2) Facilities
- 3) Infrastructure
- 4) Programming

## 2.1 Plan Consultation

This plan was prepared in consultation with the City of Temiskaming Shores senior management team, members of Council, and members of the Temiskaming Shores Accessibility Advisory Committee (TSAAC). The City also asked various community organizations to review the plan and provide feedback.

For further information on this plan please contact the Municipal Clerk (contact information listed on page 5).

## **3.0 Temiskaming Shores Accessibility Advisory Committee**

## 3.1 Accessibility Advisory Committee

Under the ODA, municipalities with populations of or exceeding 10,000 are required to establish an Accessibility Advisory Committees (AAC) and a majority of the Committee members must be persons with disabilities. As a result of the 2016 census, the City's population is now below the 10,000 threshold, however, the City remains committed to the elimination of barriers and accessibility in our community and continues to have a functioning and active AAC.

In response to this requirement, the City of Temiskaming Shores formed its AAC in February 2004. The Temiskaming Shores Accessibility Advisory Committee (TSAAC) has been assigned the task of advising Council on all

matters pertaining to accessibility considerations for persons with disabilities.

#### 3.2 Terms of Reference for TSAAC

Please see By-law No. 2012-186 for The Temiskaming Shores Accessibility Advisory Committee Terms of Reference attached in section 7.0.

#### 3.3 Accessibility Accomplishments 2014-2018

- Audible Pedestrian Signals
- Accessible fleet upgrades to Temiskaming Transit
- Facility Accessibility Upgrades
  - Riverside Place
  - Dymond Community Centre
  - Waterfront Pool Fitness Centre
- STATO Trail Extension
- Haileybury Medical Centre Parking Lot Upgrades
- Refurbishment of municipal playgrounds to include accessible equipment and rubberized surface.
  - Camsall Park
  - Algonquin Beach Park
  - Spurline Park
  - Farr Park
  - Dymond Firefighters Park
- Multiple Site Plan control reviews and input on a variety of City and private developments.
- Community Engagement
  - Participation at a variety of tradeshows, workshops and fairs
  - Forrest Willet Presentation May 2016
  - CNIB "awareness tours"

## 3.4 Planned Strategies and Actions for the Identifications, Removal and Prevention of Barriers Temiskaming Shores 2019–2023

#### Accessibility Priorities

Over the course of the term of the current Accessibility Advisory Committee and in the development of the 2019-2023 plan, the following were continually identified as priorities and goals that our municipality will strive to achieve moving forward.

## Education and Awareness:

The City of Temiskaming Shores is committed to promoting a culture of accessibility awareness and understanding within its organization, as well as among its residents, businesses and visitors. In order to achieve this goal, the Accessibility Advisory Committee emphasized the importance of staff training, and overall promotion of accessibility in the workforce. The City will continue to work with community partners to ensure that information regarding accessibility of municipal programs, services and facilities is communicated through available channels.

- 1. Inform the general public, businesses, children, local contractors, city councillors, staff, and city contractors on:
  - a. the importance of accessibility;
  - b. design guidelines to make Temiskaming Shores an accessible community;
  - c. the IASR;
- 2. Follow available accessible design guidelines that have been developed by industry professionals that will assist in guiding developers, designers, contractors, renovators, homeowners, and city staff in their support of accessible design. Accessible guidelines include:
  - a. Site Plan control guidelines;
  - b. Subdivision design guidelines;
  - c. Interior design of buildings;
  - d. Design guidelines for the future Built Environment: Outdoor Public Spaces requirements under the IASR;
- 3. Review and abide by the developed accessible policies and procedures in accordance with the IASR. Policies include:
  - a. Procurement policies and procedures;
  - b. Templates for accessible documents;

- c. Accessible website development
- d. Human resources and hiring;
- Continue to source all available accessibility specific funding opportunities that may be available through both provincial and federal levels of government and other sources.

## Facilities:

Together with City representatives, TSAAC will complete a semi-annual review of City facilities, with hopes of identifying one priority project based on community usage and needs. With the prioritization, the City can budget engineering costs in Year 1 and construction/renovations as a capital project in Year 2. To date, the Committee has identified the following facilities as being in need of accessibility upgrades:

- Don Shepherdson Memorial Arena (Engineering completed in 2018)
- New Liskeard Library Relocation (Engineering completed 2018)
- New Liskeard Community Hall (Engineering completed 2018)
- Haileybury Medical Centre Parking Lot (Paving)
- Haileybury Arena
- Haileybury Beach

The Committee will continue to work with community partners such as the STOP GAP group for the promotion of accessible features on existing buildings and facilities.

## Infrastructure:

Throughout the duration of the plan, the Committee, together with the Public Works Department will develop a plan that will include a traffic review to better determine where repairs to existing intersections and crosswalks need to be addressed such as:

## Intersections:

- Whitewood/Armstrong
- Whitewood/Paget
- Whitewood/Wellington
- Whitewood/John Pedestrian Crosswalk

Moving forward, the Committee also recommends the City continue with the allocation of \$25,000 annually within the budget for accessibility related costs such as curb cuts, sidewalk repairs, and accessible parking spaces. The Committee will meet with City representatives annually to identify areas of priority.

The Committee will also conduct a review of accessible parking spaces during the plan period and work with the Public Works Department to identify needs and appropriate curb cuts to improve access and eliminate barriers.

The Committee will work with other City groups such as the Temiskaming Transit Committee on ensuring the transit fleet and transit shelters remain in compliance with accessibility standards, as well as, with Recreation on any future refurbishment of playgrounds and community trails.

## Programming:

The City remains committed to supporting programming initiatives such as the Age Friendly Committee, as well as, working towards developing Accessibility work shops for businesses and the general public to further motivate and educate our population on accessibility.