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City of Temiskaming Shores
2019 - 2020
Accessibility Status Report

City of Temiskaming Shores
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Overview

The Accessibility for Ontarians with Disabilities Act was passed in 2005. Under the Act, organizations must meet accessibility requirements in the areas of Customer Service, Employment, Information and Communications, Transportation and Design of Public Spaces, with staggered compliance dates.

The City of Temiskaming Shores has implemented a multi-year accessibility plan, 2019-2023 Accessibility Plan to provide a framework to meet these deadlines. The City will publish an Annual Accessibility Status Report to define our annual progress in meeting these goals.

The City of Temiskaming Shores strives to meet the needs of its employees and residents with disabilities, and is working to remove and prevent barriers to accessibility and to fulfill the requirements under the Accessibility for Ontarians with Disabilities Act. The 2019-2023 Accessibility Plan, in conjunction with the Annual Accessibility Status Report will demonstrate the Municipality's role in making Ontario accessible for all Ontarians by 2025.

The City's Multi-Year Accessibility Plan primarily focused on the five (5) Integrated Accessibility Standards. These standards were established to prevent and remove barriers for people with disabilities. The standards are:

- Information & Communication
- Employment
- Transportation
- Design of Public Spaces
- Customer Service

Below is a summary of the City's achievements between 2019 and 2020, in relation to the standards that were outlined in the Multi-Year Plan.

Information and Communication

Website

On October 30, 2020, the City launched a new website to meet WCAG 2.0 A criteria.

Accessibility Plan

In 2004, the City of Temiskaming Shores created an Accessibility Plan that has been reviewed and updated on a regular basis. Most recently, the Temiskaming Shores Accessibility Advisory Committee completed a Plan for 2019 to 2023, which was presented



to Council for review and adoption at the regular meeting on November 20, 2019. The Plan is available to the public on the City's website.

Compliance Reporting

The 2019 Accessibility Compliance Report was filed with the Accessibility Directorate of Ontario under the Ministry for Seniors and Accessibility, and posted on the City's website.

Site Plan Control

The Accessibility Advisory Committee continues to provide feedback on Site Plan Control applications prior to approval, for the purpose of providing input on a variety of City and private developments.

Procurement

The City of Temiskaming Shores continues to include an AODA Compliance clause regarding accessibility requirements in procurement documents (i.e. Request for Proposals, etc.).

Employment

The City continues to comply with the requirements of Integrated Accessibility Standards Regulation by including the training requirements as part of the City's onboarding package during orientation.

In addition, the public is notified of accommodations for applicants with disabilities during the recruitment process.

Transportation

The City purchased one (1) new accessible transit bus in 2020. The Temiskaming Transit fleet now has four (4) accessible busses.

Public Spaces

The City continues to focus on removing barriers which may exist in our buildings and facilities, while ensuring that new buildings, leases and renovations do not create any new barriers.

In 2020, the new location of the Temiskaming Shores Public Library opened to the public, and the renovations to the building, located at 285 Whitewood Avenue, created a barrier-free facility.



City Council allocates \$25,000 annually for accessibility related projects related to curb cuts, sidewalk repairs and accessible parking spaces. In 2019, a curb cut was completed at the Whitewood Avenue / Paget Street intersection, and a pedestrian crosswalk was installed at the Whitewood Avenue / John Street Intersection.

Customer Service

The City continues to review customer feedback and takes appropriate action. In addition, the City of has statements on the website informing people that accessible formats and communication supports are available upon request.