



FOR IMMEDIATE RELEASE

March 6th, 2026

CITY OF TEMISKAMING SHORES WATER METER AND UTILITY BILLING UPDATE

Temiskaming Shores, ON – The City of Temiskaming Shores officially launched its enhanced Industrial, Commercial and Institutional (ICI) Water Metering Program on July 3, 2025, marking an important step toward fair, transparent, and sustainable water and sewer billing for our community.

The new program transitions properties from flat-rate billing to a system where ICI establishments pay for water supply and consumption based on use. Residential rates continue to follow the long-established flat rate billing system that is included in annual property tax billing.

What This Means for ICI Establishments

All properties enrolled in the Water Metering Program are now billed:

- \$1.51 per cubic metre of water consumption (2025 rate)
- Quarterly
- A monthly fixed water supply charge, based on meter size
- Sewer charges set at 85% of total water utility charges, included on the same utility bill

The new billing model is fair and transparent. ICI establishments that use less water will pay less than those with higher water usage.

To assist with the transition, the City issued mock (sample) bills showing what charges would look like under the new system for the first and second quarters of 2025.

Official utility bills have been issued for the third quarter of 2025, and the fourth quarter bills will be issued shortly.

The enhanced meter program was implemented mid-year. The City will be making billing adjustments to ensure ICI establishments are not billed twice. If your property was previously receiving a flat rate billing, one-half of the annual flat-rate water and sewer charges billed on your 2025 property tax account has been credited on your first

official quarterly utility bill. This reflects the transition to metered billing for the second half of the year.

Properties that were previously billed on consumption (Pre-Enhanced Meter Program) were billed under the former billing method for the first half of 2025. Necessary adjustments were applied to your tax account, consistent with past practice. The enhanced meter billing method has been applied for water consumption from July 3, 2025 forward.

Payment and Account Information

- Online payments and pre-authorized payment plans are not yet available.
- Updates will be provided once these services are implemented.
- Credit balances will remain on accounts during the transition period.
- Refund requests, where applicable, may be reviewed once the full transition is complete.

The City appreciates the community's patience and cooperation throughout this transition. Moving to consumption-based billing is an important step toward modernizing services and ensuring a fair system for all ICI establishments.

For questions about your utility account, please contact:

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More information is available at:

<https://www.temiskamingshores.ca/living-here/water-sewer/>